

GOVERNMENT DEPARTMENTS AND AGENCIES, STAFF EXTERNAL TRAINING PROGRAMS

1276. Hon. C.L. Edwardes to the Minister for Consumer and Employment Protection; Training

Since 10 February 2001, what external training programs has the staff in each of your departments and agencies undertaken, with whom, on what date and what was the cost?

Mr KOBELKE replied:

DEPARTMENT OF CONSUMER AND EMPLOYMENT PROTECTION

During the period 10 February 2001 to 23 November 2001, a total of \$113,607 was expended on external training within the Labour Relations, WorkSafe and Consumer Protection Divisions of the Department of Consumer and Employment Protection.

A spreadsheet itemising the type of training, the training provider, dates and costs is attached.

STAFF TRAINING FROM 10/02/01 TO 23/11/01

Labour Relations			
DATE	COMPANY AMOUNT	DESCRIPTION	
February 13, 2001	Computer Training & Development	Word 97 Immediate	\$195.00
February 13, 2001	Computer Training & Development	Word 97 Immediate	\$195.00
February 14, 2001	Computer Training & Development	Powerpoint 2000 Intro	\$160.00
February 14, 2001	Computer Training & Development	Powerpoint 2000 Intro	\$160.00
February 14, 2001	Computer Training & Development	Powerpoint 2000 Intro	\$160.00
February 14, 2001	Computer Training & Development	Powerpoint 2000 Intro	\$160.00
February 14, 2001	Computer Training & Development	Powerpoint 2000 Intro	\$160.00
February 14, 2001	Computer Training & Development	Powerpoint 2000 Intro	\$160.00
February 15, 2001	Computer Training & Development	Excel 2000 Advanced	\$160.00
February 15, 2001	Computer Training & Development	Excel 2000 Advanced	\$160.00
February 15, 2001	Computer Training & Development	Excel 2000 Intro	\$160.00
February 15, 2001	Computer Training & Development	Excel 2000 Advanced	\$160.00
February 15, 2001	Computer Training & Development	Excel 2000 Intro	\$160.00
February 15, 2001	Computer Training & Development	Excel 2000 Intro	\$160.00
February 15, 2001	Computer Training & Development	Excel 2000 Intro	\$160.00
February 15, 2001	Computer Training & Development	Excel 2000 Advanced	\$160.00
February 15, 2001	Computer Training & Development	Excel 2000 Advanced	\$160.00
February 15, 2001	Computer Training & Development	Excel 2000 Intro	\$160.00
February 15, 2001	Computer Training & Development	Excel 2000 Intro	\$160.00
February 15, 2001	Computer Training & Development	Excel 2000 Intro	\$160.00
February 16, 2001	Computer Training & Development	Excel 2000 Immediate	\$160.00
February 16, 2001	Computer Training & Development	Excel 2000 Immediate	\$160.00
February 16, 2001	Computer Training & Development	Excel 2000 Immediate	\$160.00
February 16, 2001	Computer Training & Development	Excel 2000 Immediate	\$160.00
February 19, 2001	Computer Training & Development	Access 2000	\$350.00
February 19, 2001	Computer Training & Development	Access 2000	\$350.00
February 21, 2001	Australian Institute of Management	Web Marketing Essentials	\$70.00
February 23, 2001	Public Sector Development	Networking	\$218.18
February 26, 2001	Computer Training & Development	Word 2000 Advanced	\$175.00
February 26, 2001	Computer Training & Development	Word 2000 Advanced	\$175.00
October 30, 2001	IPAA	Attract and Select the Right People	\$263.64
October 30, 2001	IPAA	Attract and Select the Right People	\$263.64
February 28, 2001	Australian Society of Archivists	Managing Websites	\$68.18
February 28, 2001	ORS Group	Assess Career Directions	\$345.45
March 2, 2001	Western Australian Municipal Assoc	Freedom of Information (FOI)	\$280.00
March 2, 2001	Western Australian Municipal Assoc	Freedom of Information (FOI)	\$280.00
March 8, 2001	Fujitsu Australia Limited	Leave Module	\$181.82
March 9, 2001	Phone Forward	Quality Telephone Skills	\$2,351.00

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March 9, 2001	Phone Forward	Quality Telephone Skills	\$180.85
March 12, 2001	Australian Institute of Management	Finance for Non Finance Managers	\$610.00
March 13, 2001	Institute for Information Management	Email Information	\$20.00
March 15, 2001	St John Ambulance	First Aid	\$93.05
March 20, 2001	Ovations Edu-Trainment	Creative Problem Solving	\$900.00
April 9, 2001	Computer Training & Development	Excel 2000 Intro	\$195.00
April 17, 2001	Computer Training & Development	Word 2000 Intro	\$195.00
April 17, 2001	Computer Training & Development	Word 2000 Intro	\$195.00
April 30, 2001	Public Sector Management Office	Managing Staff	\$44.00
April 30, 2001	Public Sector Management Office	Managing Staff	\$44.00
May 4, 2001	Computer Training & Development	Word 2000 Intro	\$195.00
May 7, 2001	Insurance Commission of WA	Risk Cover Education	\$90.91
May 10, 2001	Bandt Gatter & Associates	Inventing Strategic Plans	\$895.00
May 15, 2001	Mirage Technology	Excel Intro	\$200.00
May 15, 2001	Ovations Edu-Trainment	The Archetypal Leader	\$1,550.00
May 17, 2001	Skillpath Seminars	Design Attention Grab Brochures	\$180.91
May 31, 2001	Computer Training & Development	Excel 2000 Intro	\$195.00
June 21, 2001	Public Sector Development	Driving, Surviving, Thriving	\$236.36
July 11, 2001	Aragon & Associates	Investigate Services Certificate	\$580.00
July 11, 2001	Aragon & Associates	Investigate Services Certificate	\$580.00
July 11, 2001	Aragon & Associates \$580.00	Investigate Services Certificate	
July 11, 2001	Aragon & Associates	Investigate Services Certificate	\$580.00
July 11, 2001	Aragon & Associates	Investigate Services Certificate	\$580.00
July 11, 2001	Aragon & Associates	Investigate Services Certificate	\$580.00
July 11, 2001	Aragon & Associates	Investigate Services Certificate	\$580.00
July 11, 2001	Aragon & Associates	Investigate Services Certificate	\$580.00
July 11, 2001	Aragon & Associates	Investigate Services Certificate	\$580.00
July 11, 2001	Aragon & Associates	Investigate Services Certificate	\$580.00
August 1, 2001	Prepress Skills Centre	Web Publishing Training	\$1,568.00
August 8, 2001	Construction Skills Training Centre \$110.00	Green Card Safety Induction	
August 16, 2001	Brian Greedy Business Solution \$445.45	Business Speaking	
August 23, 2001	Sally Jetson & Associates \$293.20	Workplace Conciliation	
August 28, 2001	Skillpath Seminars \$180.91	ESS Credibility	
September 20, 2001	Desktop Applications \$695.45	Desktop:Macromedia Fireworks	
September 21, 2001	Skillpath Seminars \$180.91	Excelling as 1st Time Manager	
September 21, 2001	Skillpath Seminars \$180.91	Excelling as 1st Time Manager	
September 21, 2001	Skillpath Seminars \$180.91	Excelling as 1st Time Manager	
October 11, 2001	Aragon & Associates \$580.00	Investigate Services Certificate	
November 8, 2001	Ors Group	Redeployment	\$35.00
November 8, 2001	Ors Group	Redeployment	\$35.00
November 8, 2001	Ors Group	Redeployment	\$35.00
November 8, 2001	Ors Group	Redeployment	\$35.00

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November 8, 2001	Ors Group	Redeployment	\$35.00
November 8, 2001	Ors Group	Redeployment	\$35.00
November 8, 2001	Ors Group	Redeployment	\$35.00
November 13, 2001	MWU	Industry training and information session	\$1,200.00
		Sub total	\$27,062.73
WorkSafe			
23rd Feb 2001	Skill Path Seminars \$299.00	Leadership Development & Team Building	
2nd March 2001	Skill Path Seminars \$199.00	Indispensable Assistant	
8th March 2001	Phone Forward \$808.50	Telstra Telephone Courtesy Course	
13th March 2001	Kelyn Training Services \$180.00	Power Line Safety Course	
2nd April 2001	SGIO	SGIO Insurance OSH Training Programmed	\$1,727.00
10th April 2001	Road Safe Australia	Driver Training Course	\$1,280.00
30th April	Aust Institute of Management	Writing Better Ministerials	\$397.50
8th August 2001	Aust Institute of Management	Using Management Information Systems	\$372.50
1st May 2001	8m Media	Web Marketing Essentials	\$198.00
10th May 2001	Compumaster	Designing a World Class Website Workshop	\$299.00
25th June 2001	Consultech	Fast Track to Powerbuilder 6.5	\$2,722.50
12th July 2001	Spherion	Microsoft Excel 2000 - Introductory / Intermediate	\$1,320.00
6th September 2001	Alpha West 6	Project 2000 Introduction	\$495.00
8th September 2001	The Ergonomics Society of Australia - WA Branch	Manual Handling Risk Assessment Training	\$40.00
9th September 2001	Computer Training & Development	HTML - Publishing on the www	\$205.00
24th September 2001	Aust Institute of Management	Improving your Business Writing Skills	\$615.00
3rd October 2001	Standards Australia	Wiring Rules Seminar	\$115.00
12th October 2001	Aust Library & Info Association	Reveling in Reference 2001	\$495.00
12th October 2001	ISMSP & MARCTA	Risk Communication	\$550.00
24th October 2001	Stephen MacCarthy (MWA)	Chemical & Mail Bomb Awareness	\$250.00
26th October 2001	St John Ambulance Australia	Basic Workplace First Aid Course	\$1,020.00
31st October 2001	Barb Clews - Business Communications Consultant	Minute Taking Course	\$165.00
1st November 2001	St John Ambulance Australia	Basic Workplace First Aid Course	\$1,020.00
		Sub Total	\$14,773.00
Consumer Protection Division			
February 27, 2001	Mirage Technology	Intermediate Word	\$165.00
April 26, 2001	Mirage Technology	Advanced Word	\$396.00
April 23, 2001	Mirage Technology	Intermediate Word	\$165.00
May 29, 2001	Mirage Technology	Intermediate Word	\$165.00
July 17, 2001	Mirage Technology	Advanced Word	\$440.00
April 5, 2001	Mirage Technology	Intermediate Word	\$165.00
April 23, 2001	Mirage Technology	Intermediate Word	\$165.00
?	Mirage Technology	Intro to Word	\$165.00
April 5, 2001	Mirage Technology	Intermediate Word	\$165.00
March 14, 2001	Mirage Technology	Advanced Excel	\$396.00
April 23, 2001	Mirage Technology	Intermediate Word	\$165.00
April 17, 2001	Mirage Technology	Advanced Excel	\$396.00
April 30, 2001	Mirage Technology	Intermediate Excel	\$165.00
September 19, 2001	Aragon and Associates	Client Centered Interviewing Techniques	\$580.00
February 22, 2001	Aragon and Associates	Investigative Procedures and Techniques	\$540.00

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February 22, 2001	Aragon and Associates	Investigative Procedures and Techniques	\$540.00
July 31, 2001	Aragon and Associates	Investigative Procedures and Techniques	\$580.00
April 2, 2001	Aragon and Associates	Certificate in Investigative Services	\$530.91
April 2, 2001	Aragon and Associates	Investigative Course	\$540.00
April 2, 2001	Aragon and Associates	SH Course	\$490.91
March 6, 2001	Aragon and Associates	Investigative Training	\$540.00
May 11, 2001	Aragon and Associates	Customer Service Training	\$3,300.00
May 11, 2001	Aragon and Associates	Customer Service Training	\$13,200.00
May 11, 2001	Aragon and Associates	Customer Service Training	\$7,500.00
June 21, 2001	Aragon and Associates	Certificate IV Govt Training Ist Instal	\$16,667.00
October 18, 2001	Aragon and Associates	Statistics, Investigations and Enforcement	\$141.00
October 18, 2001	Aragon and Associates	Statistics, Investigations and Enforcement	\$10,556.00
October 18, 2001	Aragon and Associates	Statistics, Investigations and Enforcement	\$67.84
October 18, 2001	Aragon and Associates	Statistics, Investigations and Enforcement	\$5,072.22
October 18, 2001	Aragon and Associates	Statistics, Investigations and Enforcement	\$13.89
October 18, 2001	Aragon and Associates	Statistics, Investigations and Enforcement	\$1,038.89
May 18, 2001	Success Fast Track	Effective Planning Strategies and How to Deal with interruptions	\$75.00
May 18, 2001	Success Fast Track	Negotiation Skills in the Workplace	\$75.00
May 18, 2001	Alchemy Knowledge Solutions	Intro to Record Keeping Metadata	\$330.00
July 25, 2001	Fujitsu	Clockwork Personal Maintenance	\$155.00
May 17, 2001	CPA Australia	Corporate Governance in the Public Sector	\$88.00
May 18, 2001	CPA Australia	E-Commerce and Management Accounting	\$88.00
May 17, 2001	CPA Australia	Corporate Governance in the Public Sector	\$88.00
May 18, 2001	CPA Australia	FBT Salary Packaging Update	\$88.00
May 17, 2001	CPA Australia	Output Based Budgeting - Is it Working?	\$88.00
May 17, 2001	CPA Australia	Output Based Budgeting	\$88.00
May 18, 2001	CPA Australia	Presenting Financial Information to Managers	\$88.00
May 18, 2001	CPA Australia	Employment Trends in the 21st Century - the growing use of Temporary and Contract Staff	\$88.00
May 17, 2001	CPA Australia	Output Based Management	\$88.00
May 18, 2001	CPA Australia	Presenting Financial Information to Managers	\$88.00
May 18, 2001	CPA Australia	Risk Management - a project perspective	\$88.00
May 17, 2001	CPA Australia	2005 - Coming to your business soon	\$88.00
May 17, 2001	CPA Australia	Corporate Governance in the Public Sector	\$88.00
May 18, 2001	CPA Australia	Risk Management - a project perspective	\$88.00
May 18, 2001	CPA Australia	E-Commerce and Management Accounting	\$88.00
May 18, 2001	CPA Australia	Presenting Financial Information to Managers	\$88.00
May 18, 2001	ORS Consulting Group	Injury Management	\$75.00
May 23, 2001	PSMD	Successful Job Applications and Interview Performance	\$190.00
October 30, 2001	UWA Extension	Get a grip on time: Planning and Prioritizing	\$165.00
March 23, 2001	UWA Extension	Selecting the right person for the job	\$175.00
May 10, 2001	UWA Extension	Get a grip on time: Planning and Prioritizing	\$165.00
March 23, 2001	UWA Extension	Action Learning: Acting to transform planning, work practices and cultures in organisations	\$185.00
October 16, 2001	AIM	Microsoft Access 2000 Intro.	\$230.00
April 10, 2001	AIM	Time Management for non - managers	\$372.50
June 29, 2001	Skillpath	Managing Multiple Projects	\$189.00
May 23, 2001	ORS Consulting Group	Injury Management	\$75.00

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April 2, 2001	Procad Desktop Training Solutions	Dreamweaver Fundamentals / Adobe Acrobat	\$880.00
October 31, 2001	IPAA	Attract and Select the right people	\$240.00
October 31, 2001	IPAA	Attract and Select the right people	\$240.00
October 18, 2001	IPAA	Writing ministerials	\$140.00
April 17, 2001	IPAA	Advanced Excel	\$396.00
May 23, 2001	ORS Consulting Group	Injury management	\$75.00
August 1, 2001	Government Risk management Conference	Plenary Session, Contract Risks, Workplace Violence Stress claim management	\$310.00
November 28, 2001	Alchemy Knowledge Solutions	Intro to Record Keeping Metadata	\$330.00
May 23, 2001	ORS Consulting Group	Injury Management	\$75.00
July 25, 2001	PSMD	Coping with Career Transition	\$210.00
		Sub Total	\$71,772.16
		TOTAL DOCEP	\$113,607.89

WORKCOVER

The following external training programs have been provided to staff since 10 February 2001:

Staff Selection Skills, PDT Consultancy,	24-Feb-01,	\$2,700.00;
Word For Windows, Public Sector Development WA,	27-Feb-01,	\$136.36;
MS Access Intermediate, Australian Institute of Management,	9-Mar-01,	\$610.00;
Internet Workshop, Australian Institute of Management,	20-Mar-01,	\$322.50;
Dispute Resolution Course, Accident Compensation Corporation,	21-Mar-01,	\$50.00;
Various Sessions, CPA Australia,	5-Apr-01,	\$2,340.00;
MS Excel, Step by Step,	17-Apr-01,	\$1,125.00;
Audiometric Officers Course, Australian Hearing,	May 2001,	\$1,750.00;
Recording Practices, Library and Informations Services of WA,	10-May-01,	\$75.00;
Securing eGovernment, Department of Industry and Technology,	17-May-01,	\$120.00;
Planning Workshop, Bandt Gatter and Associates,	28-May-01,	\$285.00;
EProject Management Workshop, Synergy Conferences Pty Ltd,	30-May-01,	\$650.00;
Macro Media Flash, Spherion Training,	5-Jun-01& 7-Jun-01,	\$1960.00;
Legislative Process - Govt Structure, Institute of Public Administration Australia WA,	8-Jun-01,	\$354.54;
MS Access 97, Step by Step,	5-Jul-01,	\$450.00;
Personnel Maintenance, Fujitsu Australia,	1-Aug-01,	\$310.00;
Various Sessions, CPA Australia,	14-Nov-01,	\$715.00;
Scenario Planning, Dept of the Premier and Cabinet,	17-Nov-01,	\$225.00; and
QA&CPD Program, Royal Australian College of General Practitioners,	21-Nov-01,	\$330.00.

WA INDUSTRIAL RELATIONS COMMISSION

Date	Training	Provider	Cost
16/2/01	First aid	St Johns Ambulance	\$120
23/2/01	Communications	Public Sector Development	\$480
15/3/01	Supervision	No More Boring Conferences	\$219
1&2/5/01	Advanced Access	Centre for Business Solutions	\$286
14/6/01	Intro. To Access	AIM	\$323
11/6/01	Classification Determination	Dept. of Premier & Cabinet	\$143
26/6/01	Intro to Excel	Centre for Business Solutions	\$171
9/8/01	Intro. To RecordsManagement	Library & Info. Service of WA	\$85
15/10/01	XP Programming	Software Engineering Aust.	\$440
7/8/01	Conciliation	Sally Jetson & Assoc.	\$350
12/6/01	Information Audit	Caval Limited	\$721
30/5/01	Finance for CEOs	Dept of Premier & Cabinet	\$200
15/9/01	Performance Mgt.	UWA Extension	\$450
12/11/01	Managing Diversity & Reducing Conflict	ExecEdge	Nil

CONSTRUCTION INDUSTRY LONG SERVICE LEAVE PAYMENTS BOARD

Name of Training Provider	Date of Training	\$ (Excl GST)
No More Boring Conferences	30/4/01	\$189.00

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No More Boring Conferences	30/5/01	\$589.13	
Community Networking	18/5/01	\$181.82	
St John Ambulance	27/7/01	\$477.33	
No More Boring Conferences	1/8/01	\$189.00	
Jackson McDonald	25/7/01	\$20.00	
Jackson McDonald	28/8/01	\$66.38	
No More Boring Conferences	17/8/01	\$567.00	
ASCPA	14/11/01	\$802.73	
Pannell Kerr Forster	27/9/01	\$120.00	
Keyfast Training	24/10/01	\$120.00	
DEPARTMENT OF TRAINING			
Training Program of Staff	Provider	Date	Total Cost No
Access Visual Basic	Mirage Technology 1	27/03/01	\$231.00
Access Advanced	Mirage Technology 1	12-13/02/01	\$396.00
	Mirage Technology 1	16-17/08/01	\$440.00
	Mirage Technology 1	23-24/08/01	\$440.00
Access Intermediate	Mirage 3	06/03/01; 25/05/01; 26/6/01	\$175.00
	Spherion Consulting 1	07/08/01; 15/03/01	\$465.00
	Australian Institute of Management 1	21/02/01; 23-24/11/01	\$772.50
Access Introduction	Mirage Technology 8	26/2/01; 07/03/01; 29/3/01; 28/6/01; 28/8/01; 27/9/01	\$196.62
	Australian Institute of Management 1	21/02/01	\$170.00
Essentials of E-Commerce	Murdoch University 1	January-March 2001	\$1233.00
Excel Visual Basics	Mirage Technology 2	01/03/01	\$231.00
Excel Introduction	Mirage Technology 4	30/3/01; 27/6/01; 21/8/01; 21/11/01	\$206.25
	Spherion Consulting 1	20/09/01	\$582.00
Excel Advanced	Mirage Technology 2	18-19/6/01; 24-25/10/01	\$380.00
	The Centre for Business Solutions 1	29/10/01	\$187.00
Excel Intermediate	Mirage Technology 2	30/4/01; 26/11/01	\$165.00
	Centre for Business Solutions 1	27/02/01	\$187.00
	Computer Training & Development 1	18/04/01	\$214.50
	Curtin University of Technology 1	15-16/11/01	\$440.00
	Spherion Consulting 1	21/09/01	\$583.00
Flash 5 Master Class	MacroMedia Inc. 1	06/06/01	\$400.00
Publisher Advanced	Mirage Technology 1	09/03/01	\$198.00
HTML Intermediate	Mirage Technology 1	03/04/01	\$231.00
HTML Introduction	Mirage Technology 1	02/08/01	\$227.27
	Aust. Institute of Management 1	11/04/01	\$270.00

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HTML Advanced	Mirage Technology 1	03/04/01	\$210.00
Keyword Thesaurus	Library Information Service WA 1	07/02/01	\$110.00
Diploma Management - Selected Courses:	Central TAFE Computer Operations 1 Word Processing 1 Database Fundamentals 1 Managing Operations & Change 1 Preparing & Applying RPL 1 Managing Group Problem Solving 1	28/07-29/09/01 13/10-15/12/01 13/10-15/12/01 24/06-28/06/01 10/02-28/06/01 17/03-14/04/01	\$26.55 \$26.55 \$30.00 \$22.40 \$7.00 \$23.40
Diploma Management - Part-time	Central TAFE 1	2001-2003	\$220.00
Powerplay	Cognos 3	May 2001	\$1200.00
Marketing on the Web 1	Tom Murrel	26/03/01	\$200.00
Frontpage Introduction 4	Mirage Technology	02/03/01; 04/04/01; 10/04/01; 11/05/01	\$154.00
Frontpage Intermediate 1	Aust. Institute of Management	12/03/01	\$322.50
Frontpage 1	Spherion Consulting	28-29/06/01	\$589.00
Frontpage Advanced 2	Mirage Technology	06/04/01; 04/06/01	\$178.00
Basic Statistical Analysis 2	Australian Bureau of Statistics	11-12/09/01	\$540.00
FBT Seminar	National Tax & Accountants Association 2	12/03/01	\$427.28
Achieving the Vision	Department of the Premier & Cabinet 1	14/06/01	\$44.00
Customer Complaint Handling	Aragon & Associates 1	28-29/08/01	\$440.00
Beyond Boolean	Spire Project 2	18/05/01	\$200.00
How not to take things personally	No More Boring Conferences 1	23/03/01; 15/05/01	\$1020.60
Website Development	Australian Institute of Management 1	09/03/01	\$387.50
Internet Marketing	Australian Institute of Management 1	19/03/01	\$330.00
Internet as a Research Tool	Mirage Technology 1	16/03/01	\$99.00
Classification Determination	Department of the Premier & Cabinet 5	30/04/01; 01/05/01; 04/05/01; 21/05/01	\$114.40
Injury Management Course	Insurance Commission 1	16/02/01	\$100.00
Adobe PhotoShop Introduction	Mirage Technology 2 Spherion 1	12/03/01; 04/05/01 18/10/01	\$198.00 \$1179.20
Outlook Introduction	Mirage Technology 2	07/03/01; 21/03/01	\$671.00
Outlook Advanced	Mirage Technology 3	07/03/01; 21/03/01; 24/04/01	\$250.33
Outlook Intermediate	Mirage Technology 1	21/03/01	\$66.00
VOCED Database Training	National Centre for Research & Development 1	15/02/01	Nil

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Dynix Marc Cataloguing	Epixtech 1	14/09/01	\$250.00
Word Mail Merge	Mirage Technology 1	12/07/01	\$110.00
Word Advanced	Mirage Technology 1	30-31/07/01	\$440.00
Word Intermediate	Mirage Technology 1	12/04/01	\$160.00
Word Introduction	Mirage Technology 2	16/02/01; 06/03/01	\$300.00
Business Writing with Grammar & Style	Department of the Premier & Cabinet 1	10/07/01	\$165.00
Quark Desktop Application	Mirage Technology 1	06/03/01	\$440.00
Speech Writing	Roger Fry & Co 1	28/03/01	\$990.00
Professional Development in Interview Skills	PDT Consultancy 3	11-12/06/01; 05-06/08/01;	\$220.00
PowerPoint	Spherion Consulting 1	30-31/08/01	\$528.00
	Mirage Technology 1	05/06/01	\$198.00
PowerPoint Advanced	Mirage Technology 1	23/08/01	\$400.00
PowerPoint Introduction	Mirage Technology 1	04/03/01	\$143.00
PowerPoint Intermediate/Advanced	Mirage Technology 1	20/03/01	\$198.00
Mouse & Lap-top Training	Health Dynamics 1	15/02/01	\$22.00
Oxy/Defib. Training	St John Ambulance 1	22/08/01	\$180.00
Interpreting HR Information	HRM Consulting 1	20-21/02/01	\$1386.00
Introduction to Occupational Safety and Health	Unity Training Services 3	29/01/01; 05/02/01; 23/02/01	\$366.66
Report Writing	Department of the Premier & Cabinet 1	13/11/01	\$165.00
	UWA Extension 1	01/07/01	\$199.00
Professional Skills - Exec. Secretary	Australian Institute of Management 1	29-30/08/01	\$515.00
First Aid Training	St John Ambulance 1	12/03/01	\$75.00
First Aid Training	St John Ambulance 1	07-08/05/01	\$81.78
First Aid Senior Training	St John Ambulance 1	10/08/01	\$180.00
MBTI Accreditation	Peter Geyer Melbourne 1	15-19/10/01	\$1265.00
Service Delivery Course	Conan Group 1	07/05/01	\$1760.00
Managing By Projects	SGW Forums 1	15/08/01	\$750.00
Barrier Free Access	Standards Australia 1	28/03/01	\$420.00
Project Management, Graduate Certificate	Curtin University 1	February 2001	\$4700.00
Australian Vocational Ed. & Training Research Ass.Course	Challenger TAFE 2	18/05/01	\$90.00
Writing Skills for Modern Government	IPAA WA 1	15/06/01	\$218.00

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Public Speaking	Brian Greed 1	10-11/10/01	Nil
	UWA Extension 1	08/09/01	\$255.00
Writing Ministerials	IPAA WA 1	02/08/01	\$90.00
Introduction to SPSS	SPSS 1	28-29/06/01	\$995.45
	Spherion Consulting 1	18-19/06/01	\$800.00
	Curtin University 1	31/05-01/06/01	\$320.00
Graduate Certificate in Public	Flinders University 1	01/01-07/04/01	\$2000.00
Sector Management			
Diploma E-Commerce	Central West TAFE 1	09/02-31/12/01	\$750.00
Use of Whole Brain	UWA Extension 1	30/03/01	\$199.00
Use of Whole Brain	UWA Extension 1	16/07/01	\$330.00
Managing Staff Diversity &	Department of the Premier & Cabinet 1	30/04/01	\$45.00
Reducing Conflict			
Modern Art of Place Management	Challenger TAFE 1	16/11/01	\$250.00
Project Management	Spherion Consulting 1	07/08/01	\$400.00
Superbly Answering the Telephone	Department of the Premier & Cabinet 1	09/03/01	\$190.00
	Rachael Green 1	08/11/01	\$207.90
Advanced Spreadsheet Skills	Financial Modelling World 1	02-04/04/01	\$1995.00
Mastering Visual Basic Fundamentals	AlphaWest 1	10-15/06/01	\$4000.00
Introduction to Record Management	Library Information Service WA 1	10/05/01	\$75.00
Personality Style and Conflict	Department of the Premier & Cabinet 1	15/05/01	\$118.50
Words for Success	Department of the Premier & Cabinet 1	12/06/01	\$150.00
Innovation Progress in WA & Aus.	Australia/Israel Chamber of Commerce 1	08/11/01	\$176.00
Leadership	Australian Institute of Management 1	04/07/01	\$605.00
SES Scenario Planning	Department of the Premier & Cabinet 1	14/11/01	\$82.50
The Knowledge Organisation	PIC Seminars 1	19/11/01	\$660.00
Knowledge Management	Eduplan Corporation Training 1	24/10/01	\$770.00
Professional Development -	PDT Consultancy 1	06/08/01	\$269.50
Written Job Applications			
Australian Indigenous	AILC 1	17/07/01	Nil
Leadership Course			
Life Advantage	Image Power 1	14/11/01	\$300.00
TRIM Training	Sigma Data 102	13/08/01; 16/08/01; 19/09/01; 14/09/01; 17/09/01; 24/09/01; 26/09/01; 28/09/01; 5/10/01; 08-09/10/01; 12/10/01; 17/10/01; 22/10/01; 05/11/01; 19/11/01	\$13200.00

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Group Facilitation Skills	Kinway 1	13/02 - 07/08/01	\$1089.00	
English in the Workplace - Customised	West Coast College of TAFE 1	13/02 - 10/04/01	\$1589.00	
Workplace Assessor	TOTS West Coast College of TAFE 1	14-16/02/01	\$680.00	
Workplace Assessor	Training Services Australia 1	30/7-01/08/01	\$530.00	
Networking for Career Development	Department of the Premier & Cabinet 1	23/02/01	\$480.00	
Dealing with Negative Attitudes in the Workplace	Skillpath Seminars 1	04/05/01	\$199.00	
One on One Training Word	Mirage Technology 1	03/07/01	\$330.00	
Customised Computer Training	Mirage Technology 4	14/03/01;19/03/01;28/03/01; 02/04/01	\$264.00	
Project Introduction	Spherion Consulting 1	15-16/03/01	\$1179.20	
Project 2000 Introduction & Intermediate	Spherion Consulting 1	15-16/03/01	\$536.00	
Minute Taking Training	David Julian Price 1	01/05/01	\$350.00	
Macromedia Flash	Desktop Applications 1	22-23/02/01	\$1100.00	
Introduction to Marketing	Australian Institute of Management 1	26-28/03/01	\$759.00	
Competitive Edge	Department of the Premier & Cabinet 1	01/03/01	\$48.40	
Improving Your Business	Australian Institute of Management 1	08-09/03/01	\$561.00	
Writing Skills				
Executive Information Systems	Mirage Technology 1	21/03/01	\$110.00	
How to Become a Better Communicator	SkillPath Seminars 1	20/04/01	\$199.00	
Cyberspace Marketing - Lessons from Yahoo	Australian Institute of Management 1	06/04/01	\$418.00	
Confidence Through Self Awareness	Tuart College 1	19/02/01 (1 day per week for 10 weeks , commencing 19/2/01)	\$46.00	
Deaf Awareness Training	WA Deaf Society 6	23/11/01	\$25.00	
Leadership Development & Teambuilding	SkillPath Seminars 1	23/02/01	\$299.00	
Skills Assessment	Mirage Technology 1	01/03/01	\$110.00	
CENTRAL TAFE				
Training Program of Staff	Provider	Date	Total Cost	No
Interlibrary Resource Sharing	A.L.I.A. 1	12/03/01	\$346.18	
Code Workshop				
Excellence for Children	Australian Early Childhood Association 1	18/07/01	\$851.65	
Networking for Career Development	The Centre for Business Solutions 3	23/02/01	\$4355.49	
CISCO Networking Academy	CISCO 1	02/03/01	\$3271.65	
Electronic Document Management	Curtin University 1	05/04/01	\$108.00	

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Marketing Sustainable Design	Dept of Commerce & Trade 1	19/03/01	\$193.69	
Sustaining Competitive Advantages	Dept of Commerce & Trade 1	23/03/01	\$610.39	
Working on Public Sector Boards	Dept of the Premier & Cabinet 1	05/04/01	\$155.19	
The Meaning of Rights, Duty of Care and Duty of Confidentiality	KAJM Training Solutions 1	02/07/01	\$155.94	
HTML Introduction	Mirage 1	07/03/01	\$418.56	
NITCIN Information	National Information Technology 1	21/03/01	\$2180.90	
Technology Training	Competency Implementation Network			
How to feel confident, sound interesting and be natural facing an audience	No More Boring Conferences Pty Ltd 3	30/08/01	\$1891.08	
Classification Determination	Department of the Premier & Cabinet 1	14/05/01	\$351.85	
Training 2001				
Reggio Emilia	Reggio Emilia Society 13	13/11/01	\$15261.43	
Workplace Grievance	Sally Jetson & Associates 1	12/06/01	\$540.89	
Investigation Training				
Leadership Development	Skills Path 2	23/02/01	\$1959.58	
Principles of Project Management	Skills Path 1	21/03/01	\$677.03	
Senior First Aid Certificate	St John's Ambulance 1	23/04/01	\$418.53	
Writing Submissions	Department of Training 1	25/07/01	\$278.42	
Assessment Forum	Department of Training 1	10/09/01	\$611.33	
Teaching On Television	Department of Training 10	18/06/01	\$33713.10	
Graded Performance	Department of Training 5	03/04/01	\$4694.10	
Graded Performance	Department of Training 3	07/05/01	\$1496.55	
Graded Performance	Department of Training 8	09/05/01	\$11888.96	
Graded Performance	Department of Training 4	15/06/01	\$2807.92	
WEST COAST COLLEGE OF TAFE				
Training Program of Staff	Provider	Date	Total Cost	No
Teaching and Learning Forum	Curtin University 2	07/02/01	\$290.00	
Certificate of General Education	Challenger TAFE 5	17/02/01	\$150.00	
Adults				
Online Learning Implementation	Performance Improvement Conferences 2	22/02/01	\$1100.00	
Workshop				
Gearing Up for E-Commerce Era	Christian Brothers Technology Park Centre 1	22/02/01	\$75.00	
Hair presentation	Aust Society International Hair Stylists 4	26/02/01	\$40.00	
Suicide Prevention Workshop	Youth Suicide Advisory Committee 2	12/03/01	\$300.00	
7 Ways to Success and Happiness	Department of the Premier & Cabinet 2	20/03/01	\$87.00	

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CGEA	Challenger TAFE 7	30/03/01	\$210.00
Flexible Learning E-Moderation Workshop	Gilly Salmon 4	Mar/April	\$4500.00
First Aid	St John Ambulance 1	11/04/01	\$275.00
Executive Information Systems	Dynamic Quality Consulting 84	19/04/01; 20/04/01; 03/05/01; 04/05/01; 07/05/01; 09/05/01; 28/05/01; 28/05/01; 08/06/01	\$2340.00 (\$260 per group)
Managing Staff Diversity, Reducing Conflict	Department of Premier & Cabinet 2	30/04/01	\$96.00
Elevated Work Platforms	Construction Skills Training Centre 1	10/05/01	\$208.00
Student Services Info. Seminar	Department of Training 4	11/05/01	\$60.00
OSH Course	Unity Training Service 1	14/05/01	\$550.00
Equity Awareness	Equal Opportunity Commission 8	14/05/01	\$628.00
OS&H Representatives Training	SGIO 1	14/05/01	\$550.00
Youth Issues in CGEA	Challenger TAFE 1	18/05/01	\$30.00
OS&H Representatives Training	SGIO 1	21/05/01	\$785.00
Writing Submissions	Department of Training 10	30/05/01	\$660.00
Employee Planning and Development	Paddi Brown 1	07/06/01	\$785.00
Writing Submissions	Department of Training 1	11/06/01	\$110.00
Basic First Aid	Australian Red Cross 1	11/06/01	\$130.00
OS&H Representatives Training	SGIO 1	11/06/01	\$785.00
Equity Officer Training	Equal Opportunity Commission 1	13/06/01	\$365.00
Staff Selection Skills	PDT Consulting 16	14/06/01	\$3258.00
Convenors/Chairs			
ACRATEx Applicator Course	The Training Academy 1	20/06/01	\$544.00
Facilitation Workshop	Department of Training 1	21/06/01	\$110.00
Business Services Training	Central TAFE 3	28/06/01	\$528.00
Package Workshop			
Business Services Training Package	Business Services Training Australia 1	28/06/01	\$220.00
Writing Submissions	Department of Training 1	25/07/01	\$110.00
A Global Nomads Advice	Department of Training 3	25/07/01	\$990.00
Driving, Servicing, Thriving on Org Change	Department of the Premier & Cabinet 1	25/07/01	\$260.00
THRASS	Education Training Systems 1	06/08/01	\$220.00
OS&H Representatives Training	SGIO 1	13/08/01	\$785.00
Job Applications and Interview Skills	Department the Premier and Cabinet 1	24/08/01	\$173.00

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Trade Practices Act	Kott Gunning 20	27/08/01	\$2472.00
Trade Practices Act	Kott Gunning 13	31/08/01	\$2472.00
Conflict Resolution Workshop	Educational & Behavioural Consultancy 1	05/09/01	\$100.00
Emotional Literacy Expo	Fremantle Education Centre 4	05/09/01	\$132.00
Elevating Work Platforms	Construction Skills Training Centre 1	06/09/01	\$150.00
Trade Practices Act	Kott Gunning 12	07/09/01	\$2472.00
Basic Counselling Skills	Tuart College 1	10/09/01	\$148.00
Copyright Seminar	Australian Copyright Council 3	13/09/01	\$396.00
Explosive Power Tools	Construction Skills Training Centre 8	17/09/01	\$800.00
Employee Planning and Dev.	Paddi Brown 13	25/09/01	\$800.00
Writing Submissions	Department of Training 4	26/09/01	\$440.00
Job Applications and Interview Skills	Department of the Premier and Cabinet 20	26/09/01	\$1600.00
Arts Workshop Is the Dinner	Ceramic Arts Association of WA 2	02/10/01	\$279.00
Party Dead			
E-Moderation Workshop	Department of Training 1	12/10/01	\$200.00
Protective Behaviours Program	Protective Behaviours WA Inc 1	18/10/01	\$220.00
CGEA Introduction to Teaching	Challenger TAFE 2	19/10/01	\$60.00
Managing Financial Information	National Institute of Accountants 1	24/10/01	\$50.00
Staff Selection Skills Panel Members	PDT Consulting 19	30/10/01	\$1684.00
Job Applications and Interview Skills	Department of the Premier and Cabinet 3	30/10/01	\$519.00
OS&H Representatives Training	SGIO 1	05/11/01	\$785.00
Time Management	National Institute of Accountants 1	07/11/01	\$50.00
Assessment Workshop	Department of Training 2	10/11/01	\$390.00
Writing Submissions	Department of Training 2	13/11/01	\$220.00
Trade Practices Act	Kott Gunning 21	16/11/01	\$800.00
Conference for Assistants	Skillpath Seminars 1	21/11/01	\$199.00
Rock and Water Course	University of Newcastle 1	21/11/01	\$484.00
Senior First Aid Training	St John Ambulance 1	21/11/01	\$90.00
Hazardous Areas Workshop	Standards Australia 1	23/11/01	\$355.00
Trainer Re-accreditation	St John Ambulance 1	23/11/01	\$275.00
Equity Awareness	Equal Opportunity Commission 9	23/11/01	\$620.00
OS&H Representatives Training	SGIO 1	26/11/01	\$785.00
NOW Women's Excellence W/shop	Department of Training 4	07/12/01	\$132.00

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CHALLENGER TAFE				
Training Program of Staff	Provider	Date	Total Cost	No
8 th Abalone Aquaculture W/shop	Fisheries Research & Development Corp. 1	23-25/07/01	\$132.00	
Technology & Enterprise W/shop	Curriculum Council Edith Cowan University 1	19/11/01	Nil	
Communicating with International Students	Council for International Students WA 2	23/08/01	Nil	
Workshop Leadership	Australian Institute of Management 1	01-02/03/01	\$615.00	
Fire Prevention & Fire Fighting	Institute of Fire & Accident Prevention 1	06-08/06/01	Nil	
Manage Contracts	Western Pacific Consultancy 1	29-30/03/01	\$361.00	
Records Classification, Indexing	Information Enterprises Aust. Pty Ltd 1	03/10/01	\$295.00	
Concepts & Practices				
Improve Your Maintenance Planning	Engineering Information Transfer Pty Ltd 1	29/05/01	\$550.00	
Writing Skills for Modern Government	Department of the Premier & Cabinet 1	15/06/01	\$290.00	
Injury Management	QE 11 Medical Centre 1	17/05/01	Nil	
Certificate 3 Nat. Maritime Operations	National Maritime Training 1	1-16/02/01	Nil	
Defence Industry Study Program	Defence Department 2	Feb-Aug 01	\$9000.00	
Superannuation Seminar	Government Employees Superannuation Board 1	11/10/01	Nil	
Search & Rescue	The Nautical Institute of WA 2	27/10/01	\$22.00	
Irrigation Expo	Irrigation Association of Australia 1	16/10/01	Nil	
On-line Training	WestOne Services 1	19/10/01;02/11/01;16/11/01; 30/11/01	Nil	
Management Accounting	CPA Australia 1	18-19/11/01	\$748.00	
Work to Win	Rotary 7	16/06/01	\$315.00	
Adobe Acrobat	Australian Institute of Management 1	20-21/08/01	\$595.00	
Marketing Education	Institute for International Research 1	08-10/10/01	\$2895.00	
Advanced Excel	Drake 1	08-09/10/01	\$565.00	
Managing Assessment Processes	Department of Training	27/11/01	Nil	3
Cross Cultural Communication	Department of Training 2	04/07/01	\$60.00	
On-line Project Research W/shop	NRS 4	27/07/01	\$396.00	
Aboriginal Education & Employment Training Workshop	Department of Training. 4	09/04/01	Nil	
Integrity Marketing	Department of the Premier & Cabinet 3	23/10/01	\$146.00	
Leadership Convention	WA Government 1	12-14/08/01	Nil	
Managing Staff Diversity	Department of the Premier & Cabinet 2	30/04/01	\$100.00	
Success Simple But Not Easy	Department of the Premier & Cabinet 1	01/10/01	\$48.00	

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New Apprentice Forum	Department of Training 1	26/06/01	Nil
Classification Seminar	Department of the Premier & Cabinet 1	16/05/01	\$140.00
Moir Tool	Department of the Premier & Cabinet 1	25/05/01	Nil
Interview & Job Applications	Department of the Premier & Cabinet 2	17/04/01	\$190.00
Redeployment Course	Department of the Premier & Cabinet 1	16/02/01	Nil
Stressless Seminar	No More Boring Conferences 1	17/08/01	\$207.90
AQTF Standards Review W/shop	Department of Training 1	17/05/01	Nil
AQTF Standards Review W/shop	Department of Training 1	12/07/01	Nil
AQTF Standards Review W/shop	Department of Training 4	31/10/01	Nil
AVETRA Course	Australian Vocational Education 1 Training Research Association	28-30/03/01	\$550.00
Splitting the World Open	Edith Cowan University 2	10/08/01	\$60.00
Does Training Influence	Australian Institute of Management 1	07/03/01	\$27.50
Outcomes & Organisations Facilitating & Assessing In A	West Coast College 1	11/04/01	\$60.00
Virtual Environment AT Course	Emerald IT 1	15-23/03/01	\$1200.00
Admin & Design Course	Emerald IT 1	12/10/01	\$1000.00
Directory Services Course	Emerald IT 1	07/11/01	\$600.00
IT Course	Rational Rose Corp 1	16/06/01	\$500.00
SOUTH EAST METROPOLITAN COLLEGE OF TAFE			
Training Program of Staff	Provider	Date	Total Cost No
MS PowerPoint Introduction	Curtin University 1	22/08/01	\$330.00
Frontpage	Mirage Technology 1	06/02/01	\$165.00
Introduction to Meat	AusMeat 1	12/02/01	\$650.00
Microbiology Techniques			
MS Access 2000 Intermediate	Centre for Business Solutions 2	12/02/01	\$748.00
Workplace First Aid	St John's Ambulance 1	12/02/01	\$155.00
Introduction to Using Microsoft Excel	UWA Extension 1	14/02/01	\$93.00
Fringe Benefits Tax - National	Certified Practising Accountants Aust 1	19/02/01	\$660.00
Workshop Series			
MS Excel 2000 Intermediate	Centre for Business Solutions 2	27/02/01	\$748.00
MS Frontpage Advanced	Mirage Technology 1	08/03/01	\$198.00
Microsoft Insights(MSDN & Technet)	Microsoft Events 3	26/03/01	\$1782.00
General Curriculum Options- Using Technology	Challenger TAFE 1	31/03/01	\$30.00

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Word Introduction	Mirage Technology 1	04/04/01	\$165.00
How to Drug Proof your Kids	Focus on the Family Australia 1	05/04/01	\$325.00
Word Intermediate	Mirage Technology 1	05/04/01	\$82.50
Forensic DNA - Investigating the Past and Present	UWA Extension 1	05/04/01	\$103.00
Excel Introduction	Mirage Technology 1	11/04/01	\$165.00
Excel Intermediate	Mirage Technology 1	12/04/01	\$82.50
Microsoft Front Page	UWA Extension 1	15/04/01	\$93.00
Successful Job Applications and Interview	Department of the Premier and Cabinet 1	17/04/01	\$190.00
PerformanceQSA ISO9001:2000 Professional Development W/shop	Quality Society of Australia 2	19/04/01	\$726.00
Moving Forward	Dept of Mineral & Petroleum Resources 2	20/04/01	\$2200.00
Understanding Anger	CorTex/Midmatters 1	01/05/01	\$125.00
Cross Cultural Communications	Department of Training 1	07/05/01	\$30.00
Endoscope Maintenance Course	UWA Extension 2	08/05/01	\$110.00
Word 97 Intermediate	Mirage Australia 1	09/05/01	\$165.00
Access Introduction	Mirage Australia 1	11/05/01	\$165.00
Student Services, Information, Enrolment & Career Advisory	Department of Training 1	11/05/01	\$150.00
Access Intermediate	Mirage Australia 1	14/05/01	\$165.00
Classification Determination Training	Department of the Premier & Cabinet 1	14/05/01	\$143.00
Jiig – Cal Workshop	Jiig - Cal 1	15/05/01	\$165.00
Excel Intermediate	Mirage Australia 1	15/05/01	\$165.00
CPA Congress 2001	CPA Australia 1	18/05/01	\$280.50
CPA Congress	CPA Australia 2	18/05/01	\$748.00
Access Advanced	Mirage Australia 1	21/05/01	\$396.00
Customer Service"Fellgodd Feedback"	Centre for Association Manager 2	31/05/01	\$660.00
Industry Forum	Hospitality and Tourism ITC 4	06/06/01	\$1200.00
AS/NZS 2311:2000 Guide to the Painting of Buildings Workshop	Standards Australia Professional Services 1	14/06/01	\$330.00
Institute of Inspection Cleaning and Restoration Course	Murtza Services 1	18/06/01	\$460.00
Lunging Workshop	NCAS 1	18/06/01	\$110.00
Electronics BGA and Surface	Challenger TAFE 1	21/06/01	\$25.00

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Mount Workshop			
Access 2000 Advanced	Alphawest 1	25/06/01	\$495.00
Research Forum Australian	National Centre for Vocational 5	26/06/01	\$2700.00
Apprenticeships-Facts, Fiction and Future	Education Research		
The Mog Task Force Report	IPAA 1	28/06/01	\$80.00
Managing E-Mail	Performances Improvement Conferences 2 & Seminars	28/06/01	\$2200.00
Risk Management in the Pub.Sector	Standards Australia Professional Services 1	28/06/01	\$420.00
Employee Surveys	Centre for Association Management 1	2/07/01	\$195.00
CISCO Training	Murdoch University 2	4/07/01	\$3960.00
Words that work better for a Living	UWA Extension 1	12/07/01	\$375.00
Marcsta Induction	TRACMIN 2	17/07/01	\$528.00
Measures, Monitoring and Monsters (QSA Network)	Quality Society of Australia 1	24/07/01	\$20.00
Driving, Surviving and Thriving	Department of the Premier & Cabinet 1	25/07/01	\$260.00
Organisational Change			
Senior First Aid	St John's Ambulance 2	26/07/01	\$528.00
2001 Risk Management Conference	Government Risk Management Group 1	01/08/01	\$242.00
Interview Skills Training	Department of the Premier and Cabinet 1	01/08/01	\$145.00
Choosing and Using Energy	The Australian Institute of Refrigeration, 1	1/08/2001	\$159.50
Simulation Software	Air Conditioning and Heating		
Access Database 2000 Introduction	Kent St Senior High 1	11/08/01	\$101.00
Business Services Training Package	Business Services Training Centre 4	13/08/01	\$3520.00
Jiig-CAL Workshop	Jiig - Cal Australia 1	17/08/01	\$330.00
Learning: A Change Strategy?	Australian Institute of Management 3	22/08/01	\$594.00
Advanced Business Networking	National Bank 1	27/08/01	\$88.00
Gas Fitting Legislation & Safety for Supervisors	Hatch 2	05/09/01	\$2376.00
Responding in a Drug Using Society	NextStep Specialist Drug & Alcohol Services 1	05/09/01	\$150.00
Lunging Workshop	NCAS 1	10/09/01	\$55.00
NCAS Lunging Workshop	NCAS 1	10/09/01	\$55.00
Copyright Council Course	Copyright Council 3	12/09/01	\$2376.00
Access 97 Advanced	Computer Training & Development Aust 1	13/09/01	\$434.50
Introduction to Excel	Mirage Technology 2	13/09/01	\$360.00
Working Woman's Art of War	UWA Extension 2	22/09/01	\$790.00
Aquaculture Recirculating W/shop	Challenger TAFE 1	25/09/01	\$300.00

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CODA Conference	Coda Inc 1	26/09/01	\$121.00
Mingle your way to the top GEMA	Dennis Petony 1	02/10/01	\$65.00
Growint Tips with Con the Fruiterer			
Controlling and Capturing	Centre for Business Solutions 1	11/10/01	\$395.00
Project Costs			
Solution Focussed Brief Therapy	Care Training Services 2	15/10/01	\$1000.00
Centre			
Visual Vet Adi - Stock Control	Rx Works 1	18/10/01	\$192.50
Visual Vet Aid - Managing Fees	Rx Works 1	18/10/01	\$192.50
Visual Vet Aid - Report & Analysis	Rx Works 1	19/10/01	\$192.50
Introduction to MS Excel 2000	Computer Training Centre 1	22/10/01	\$440.00
PowerPoint 2000 Intermediate	Curtin University 1	24/10/01	\$140.00
Student Services, Information,	Department of Education, Training & 11	26/10/01	\$1815.00
Enrolment and Career Advisory	Employment SA		
Managing People (ACE)	ACE Enrolment Centre 1	30/10/01	\$103.50
R2002 Autocad Upgrade	Cadd Systems PL 1	30/10/01	\$1190.00
Course in Gasfitting	WestOne Services 1	06/11/01	\$576.90
Cisco Instructor Training	Murdoch University 1	07/11/01	\$1980.00
Senior First Aid Refresher	St John's Ambulance 1	07/11/01	\$90.00
Advances in Horse Care	Murdoch University 1	14/11/01	\$99.00
Continuous Quality Improvement	The Centre for Business Solutions 1	14/11/01	\$440.00
CPA Week 2000	Certified Practising Accountants Aust 1	15/11/01	\$165.00
"Who Said It's Easy Being	Meerilinga Training Centre 1	16/11/01	\$265.00
A Guy" Conference			
Coach Educators & Assessors W/shop	State Equestrian Centre 1	19/11/01	\$275.00
Internal Auditor Training	SGS International 1	22/11/01	\$632.00
Matching Plaids & Stripes for CAD	Leanne Chappel-Maghsch 1	27/11/01	\$176.00
Access 97 Introduction	Curtin University 1	28/11/01	\$880.00
Emergency Management &	RiskCover 1	30/11/01	\$22.50
Business Continuity			
Conflict Resolution Skills	Australian Institute of Management 1	03/12/01	\$615.00
Culturally Speaking-Indigenous	Kim Bridge & Associates 1	03/12/01	\$1280.00
Cross Cultural			
Occupational First Aid	St John's Ambulance 1	03/12/01	\$455.00
Excel 2000 (Advanced)	Curtin University 1	13/12/01	\$440.00
Advanced Resuscitation Skills	St John's Australia 1	18/06/01	\$90.00

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MS Access 2000 Introduction	Centre for Business Solutions 3	26/09/01	\$1683.00	
ISO 9000: 2000 Training	SGS International 1	29/10/01	\$395.00	
Lead Auditing Training in Food Safety Management	QAS Management Systems 1	12/11/01	\$3800.00	
MIDLAND COLLEGE OF TAFE				
Training Program of Staff	Provider	Date	Total Cost	No
FBI Seminar 2001	NTAA Melb 2	12/3/01	\$744.00	
The Indispensable Assistant	SkillsPath Seminar 1	02/03/01	\$199.00	
Inter-Lib & Resource Sharing	Aust Institute of Management Training 1	12/03/01	\$165.00	
Code W/Shop	& Consul Service ACT			
Quizzing & Assess	www.webct.com 1	07-27/03/01	\$400.00	
Successful Job Applications	Department of the Premier & Cabinet 1	27/03/01	\$190.00	
TechNet for IT Professionals	Microsoft Australia 1	27/03/01	\$ 99.00	
CGEA WorkShop	Challenger TAFE 3	31/03/01	\$ 90.00	
Communications Cabling Manual	Standards Professional 3	04/04/01	\$330.00	
CPR & Basic First Aid Safe	Emergency Care Aust 1	26/02/01	\$ 66.00	
Alife Course				
ForkLift Driver Cert Course	IFAP 1	26/04/01	\$221.00	
Cross Cultural Communication	Department of Training 3	07/05/01	\$ 99.00	
4WD (Four Wheel Drive) Systems	4WD (Four Wheel Drive) Systems 5	26/04/01	\$345.00	
Balanced Scorecard	AOQ Planning & Marketing 1	18/04/01	\$ 25.00	
PageMaker 6.0	Curtin University 1	24-25/05/01	\$320.00	
Workplace Grievance Inq/Invest	Central TAFE 1	12/06/01	\$325.00	
Training				
Youth Issues & the CGEA	Challenger TAFE 2	18/05/01	\$ 60.00	
Quintessential Guide Cust Serv	Market Research Society of Aust 1	16/05/01	\$ 36.30	
& Statis Research				
Beyond Boolean	David Novak Waterford on Swan 1	18/05/01	\$200.00	
Avetra Workshop	Challenger TAFE 1	18/05/01	\$100.00	
WEBCT	MSN Curtin University 1	18/05/01	\$100.00	
Kinetica Doc Delivery	Curtin University 1	08/06/01	\$212.00	
Professional Development Day	LMITC	02/07/01	Nil	1
Speak Up	UWA Extension 1	3,10,17,19,26/07/01	\$145.00	
Business Services Training BSTP	Central TAFE	29/06/01	Nil	1
Bridging the Gap	WACOSS 1	16/07/01	\$115.50	
NRS W/Shop more experienced users	West Coast Training 6	3/8&27/7/01	\$594.00	

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Auto Tech Ford EECV	Auto Tech 3	19/07/01	\$207.00
Managing Transition	IPAA 3	08/08/01	\$ 90.00
SCC AGM	SCC 1	29/08/01	\$ 25.00
Creating Innovation with E-Bus Strategies	Central TAFE 1	14/08/01	\$ 25.00
Workshop in Success Job Apps & Interview	Department of the Premier & Cabinet 1	24/08/01	\$190.00
Code Conference	Coda Inc Cook University 1	27-28/08/01	\$121.00
Winning the Cyber War	Indtech 1	20/08/01	\$ 66.00
Learning a Change Strategy	Transport WA 1	22/08/01	\$ 66.00
Course in Applied Vocational Study Skills	WestOne Services 1	31/08/01	Nil
Welding Electric Safety Awareness	WTIA Silverwater NSW 1	05/09/01	\$210.00
Microsoft Access Intermediate	Mirage Technology 2	18/09/01	\$327.28
ECO-Efficiency in Education	Curtin University 2	31/08/01	\$ 40.00
Aust Stain Steel Assoc	ASSDA Adelaide St Brisbane 1	27/08/01	\$165.00
Adobe T3 – Tips Tricks & Techniques	Ryldges 1	05/09/01	Nil
Disability Aware Workshop	Department of Training 3	11/09/01	\$330.00
Building WA - A Strategic Partnership	Department of Industry & Technology 1	04/09/01	\$ 40.00
E-Moderation Key to Online Learning	Department of Training 1	12/10/01	\$220.00
Earth – Renewal Workshop	Goethean Studies 1	21-23/09/01	\$198.00
Biodynamic Agriculture W/shop	Kervella Goat Farm 1	27,28/09/01	\$245.00
Testing the Next Generation	Measurement Innovational 1	27/09/01	Nil
ACE Enrolment System	Midland College of TAFE 1	18/09/01	Nil
PD, Workshops for CAVSS Lecturers	Department of Training 1	25-26/10/01	Nil
The Way Forward Steve Bittinger	Westinfo 1	03/10/01	\$ 70.00
Understanding Demographic Data (ABS)	Australia Bureau of Statistics 1	23/10/01	\$342.00
Horizon Advanced Systems Train	Hale School 1	29/09/01	Nil
E Mod Intro Work	Department of Training 1	11/10/01	\$110.00
Welding Quality Management System	WTIA Federal Office NSW 1	15-16/10/01	\$550.00
Unit 5 Developing & Managing the Project Team	The Centre Business Solutions Perth 1	21&23/10/01	\$550.00
Youth at Risk	Central TAFE 1	27/10&10/11/01	\$165.00
Assessment made Easy	Department of Training 1	22/10/01	Nil

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Government Recruitment Advertisers	Marketforce Productions 1	29/10/01	Nil	
Writing Submissions Workshop	Department of Training 2	13/11/01	\$220.00	
Learning from Learnscope 2001	Department of Training 1	07/11/01	Nil	
Student Services, Info, Enrol & Career	Department of Training 3	26/10/01	\$49.50	
Diagnostic Techniques & Tools	Auto Tech 4	22/11/01	\$276.00	
Staff Selection Skills	PDT Consultancy 1	19/11/01	\$165.00	
Making Places for Communities	Dept of Planning & Infrastructure 1	16/11/01	\$250.00	
to Thrive				
GREAT SOUTHERN TAFE				
Training Program of Staff	Provider	Date	Total Cost	No
Scanning - How To Do It W/shop	Great Southern TAFE 3	08/11/01	\$165.00	
2001 Customers of Dynix	Customers of Dynix 1	26/09/01	Nil	
(CODA) Conference				
2001 Learning Odyssey -	Central TAFE 1	17/12/01	\$176.00	
Flexible Learning				
Accelerating the Links with HTML	Great Southern TAFE 1	03/08/01	Nil	
Access & Equity Seminar	Department of Training 1	10/12/01	\$283.00	
Access Intermediate	Great Southern TAFE 2	05/06/01	\$210.00	
Accounting CSSN W/shop	Central TAFE 2	21/09/01	Nil	
(Implementation-Training Packages) Accreditation & Federal Child Care Issues				
Update	Technology Park 2	31/08/01	\$170.00	
Across the Lifespan-Violence	Department of Community Development 4	10/12/01	\$1000.00	
t/out the lives of women & girls				
Advanced WORD	Great Southern TAFE 4	13/11/01	\$360.00	
Australian Indigenous L/ship Course	AILC 2	23/10/01	Nil	
AQTF Training	Great Southern TAFE 2	25/05/01	Nil	
AS/NZS ISO 900:2000 Conf.	Standards Australia 1	02/04/01	\$720.00	
Assessment Made Easy	Great Southern TAFE 6	30/04/01	Nil	
Assessor Course for Rigging	WA Skills Training 1	07/02/01	Nil	
& Dogging				
Associate Degree of Visual	Edith Cowan University 3	29/06/01	Nil	
Arts Excursion				
Aussie Host	Albany Business Centre 2	29/06/01	\$250.00	
Aussie Host Customer Service	Katanning Mainstreet 8	02/07/01	\$1000.00	
Training				
Aussie Host Leaders Course	Chamber of Commerce 1	02/07/01	Nil	
Australian Indigenous L/ship Course	AILC 2	22/08/01	Nil	

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BARISTA Coffee Making	Great Southern TAFE 2	14/09/01	\$220.00
Barrier-Free Access W/shop 2001	Standards Australia 1	12/03/01	\$350.00
Basic Computing	Great Southern TAFE 1	19/10/01	\$95.00
Basic First Aid	Great Southern TAFE 1	31/10/01	\$20.00
Beginners Computing	Great Southern TAFE 1	09/02/01	\$50.00
Business Services Training Package	Central TAFE 9	29/06/01, 07/12/01	Nil
Business Services Training Package Implementation	Central TAFE 1	05/02/01	Nil
Cert II Computing	Great Southern TAFE 1	09/02/01	\$71.00
Cert II Information Technology	Great Southern TAFE 1	02/07/01	\$71.00
Cert II Sewing & Textiles	Great Southern TAFE 1	02/07/01	Nil
Cert III Aboriginal Art	Great Southern TAFE 1	22/08/01	Nil
Certificate III Information Technology	Great Southern TAFE 2	14/09/01	\$120.00
Certificate IV in Assessment & Workplace Training	Great Southern TAFE 2	12/03/01	\$1020.00
Certificate IV in Assessment & Workplace Training	Great Southern TAFE 3	19/10/01	\$1191.00
Certificate IV in Workplace Training & Assessment	Great Southern TAFE 2	31/10/01	\$460.00
Certificate IV Information Technology Traineeships W/shop	Department of Training 1	09/02/01	Nil
Certified Practicing Accountant Program	Edith Cowan University 1	14/11/01	Nil
Chemical Handling	Great Southern TAFE 1	26/04/01	\$220.00
CMIS/Assessment Officers User Group Meeting	Midland College of TAFE 1	14/09/01	Nil
Coaching & Team Building	Department of Training 1	27/04/01	\$398.00
Skills Conference for Women Community Services Moderation	Central TAFE 1	30/10/01	Nil
Meeting - Graded Assessment Computer Trouble Shooting	Great Southern TAFE 1	31/10/01	Nil
Continuous Admissions Training	TAFE Admissions 1	09/02/01	Nil
Copyright & MARC Catalogue	Central TAFE 3	13/09/01	\$594.00
Training/Seminar CSSN - Viticulture	South West Regional College of TAFE 2	16/05/01	Nil
CSSN Meeting	South East Metropolitan College of TAFE 1	09/02/01	Nil
Cultural Sharing Resource	Albany Aboriginal Corporation 1	25/08/01	Nil
Making Workshop Dementia Care Training	Albany Regional Hospital 1	08/05/01	Nil

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Developing HACCP Food Safety Systems	HACCP Certified 1	21/03/01	\$650.00
Developing HACCP Food Safety Systems - QAS Training	HACCP Certified 1	23/08/01	\$750.00
Developing Research Proposals	Great Southern TAFE 2	07/12/01	\$40.00
Development W/shop for Managerial & Professional Women	Great Southern TAFE 1	04/05/01	Nil
Diploma in Frontline Management - Self Paced	Great Southern TAFE 15	06/08/01	\$6645.00
Editing Using Adobe Premiere	Desktop Applications W Perth 1	05/06/01	\$595.00
Effective Use of E-mail	Great Southern TAFE 1	07/02/01	\$45.00
Electro-technology Workshop	Midland TAFE 1	12/11/01	Nil
Elevating Workplace Platform	Trade Skills Training 1	28/05/01	\$200.00
Essentials of Credibility Composure & Confidence for Working Women	Department of Training 2	04/09/01	\$398.00
Excel Intermediate	Great Southern TAFE 1	18/05/01	\$99.00
Fine Arts Curriculum Meeting	University of Australia 1	27/09/01	Nil
Fitness WA	Fitness WA 1	06/09/01	\$90.00
Food Safety - Lead Auditor	Standards Australia 1	21/11/01	\$1900.00
Foodsafe Plus	Albany Regional Hospital 3	22/11/01	\$300.00
Foundation Studies Workshop	Curtin University 1	09/02/01	Nil
Getting Started in Web CT	Great Southern TAFE 3	13/03/01	Nil
Getting the Best Out of Publisher	Great Southern TAFE 2	30/07/01	\$240.00
Getting the Best out of Publisher	Great Southern TAFE 1	27/03/01	Nil
Government Surveys for Profiling & Reporting	SPSS Australasia 1	25/10/01	\$199.00
Graded Assessment Workshop	Great Southern TAFE 1	15/10/01	Nil
Graded Performance - Business	Department of Training 1	20/07/01	Nil
Admin Meeting			
Graded Performance Workshop	Great Southern TAFE 28	06/04/01	Nil
Groupwise & Intranet Training	Great Southern TAFE 8	27/09/01	Nil
Health & Fitness Log Book Dev.	Central TAFE 1	06/09/01	Nil
Hospitality Moderation for	South East Metropolitan College of TAFE 1	21/11/01	Nil
Graded Assessments			
Implementation of Financial	Central TAFE 2	22/11/01	Nil
Services & BS Training Package			
Indispensable Assistant	SkillPath 1	09/02/01	\$199.00

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Information Office Seminar	Challenger TAFE 4	13/03/01	\$60.00
Information Seminar	Maritime Centre 1	30/07/01	Nil
Intermediate Adobe Photoshop	Great Southern TAFE 1	27/03/01	\$85.00
Intermediate Excel	Great Southern TAFE 2	25/10/01	\$198.00
Intermediate Photoshop	Great Southern TAFE 1	15/10/01	\$85.00
International Festival of Learning	Notre Dame University 2	09/11/01	\$220.00
Lessons from Regro Emilia			
Intro to Computing	Great Southern TAFE 1	09/02/01	\$82.00
Intro to Excel	Great Southern TAFE 1	13/03/01	\$105.00
Intro to Internet	Great Southern TAFE 1	30/07/01	\$110.00
Introduction to Access	Great Southern TAFE 4	27/03/01	\$420.00
Introduction to Adobe Photoshop and Intermediate PhotoShop	Great Southern TAFE 1	25/10/01	\$130.00
Introduction to Computers	Great Southern TAFE 1	15/10/01	\$76.00
Intro. to Health Training Packaging	Currie Hall - Nedlands 2	28/08/01	Nil
Introduction to HTML	Great Southern TAFE 1	07/12/01	\$117.00
Intro. to Microsoft Access Software	Great Southern TAFE 5	21/08/01	\$495.00
Introduction to the Internet	Great Southern TAFE 3	30/10/01	\$330.00
IT Traineeships	Great Southern TAFE 1	25/09/01	Nil
JiIG-CAL Accreditation	School of Isolated & Distant Education 1	22/05/01	\$165.00
Training Workshop			
K. Hawkins Meeting, Training Packages	Technology Park, Bentley 1	19/07/01	Nil
L'OREAL - Colour Keys	L'OREAL 1	22/05/01	\$155.00
Learnscope 2001 Interim W/shop	Department of Training 1	15/11/01	Nil
Learnscope Final Project	Department of Training 3	24/07/01	Nil
Meeting & Launch of Flexways			
Making Change Work	1	17/01/01	Nil
Management Skills for the New or Prospective Manager	SkillPath 1	25/01/01	\$695.00
Managing Records in the Millennium	Central TAFE 1	23/07/01	\$330.00
Managing the E Business Environment	Australian Institute of Management 1	19/09/01	\$231.00
March 2001 ITAB Meeting	WAFIC 2	09/11/01	Nil
Masterclasses - Food	Tasting Australia 2	08/03/01	\$450.00
Meeting the Challenges of Business & the Environment	Agricultural WA - Albany 1	23/11/01	\$35.00

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Microsoft Access Intermediate W/shop	Great Southern TAFE 1	08/03/01	\$99.00
Microsoft File Management	Great Southern TAFE 5	23/11/01	\$350.00
Music Training Package Induction	Music Centre - Leederville 3	24/10/01	\$90.00
MYOB	Great Southern TAFE 2	01/01/01	\$336.00
National Aquaculture Technical Training Conference	Challenger TAFE 3	10/12/01	\$1065.00
National Horticulture Providers	Murdoch TAFE Campus 1	01/11/01	Nil
Network Annual Meeting			
Negotiation Skills Seminar	Centre for Assoc Management 1	10/04/01	\$195.00
NM58 Equipment	Midland TAFE 1	31/08/01	\$400.00
Operate Computer Hardware,	Great Southern TAFE 1	10/08/01	\$76.00
Install Software Applications			
Operate Computing Packages	Great Southern TAFE 1	31/08/01	\$99.00
Performance Evaluation	Central TAFE 1	19/02/01	Nil
Assessment Day			
Plan Procurement	Central TAFE 1	11/07/01	Nil
Preflighting Files For Print	Desktop Applications 1	21/05/01	\$395.00
Presentation Skills	Brian Greedy Bus. Solutions 15	09/04/01	\$1380.00
Presentation Skills	Brian Greedy Bus. Solutions 10	21/05/01	\$1680.00
Presenting Microsoft PowerPoint 2000	Great Southern TAFE 1	09/04/01	\$80.00
Printed Textile Materials W/shop	Central TAFE 4	09/02/01	Nil
Pro-active Approach-Attention	Educational & Behavioural Consultant 2	03/09/01	\$200.00
Deficit Hyperactivity Disorder Quicken - Cashbooks,		28/05/01	Nil
Quickbooks & Payroll Training	1		
Recall Training	South West Regional College of TAFE 1	16/05/01	\$100.00
Recirculating Aqua Production	Challenger TAFE 2	25/07/01	\$600.00
Tech Workshop			
Regional Program Managers Conf.	South West Regional College of TAFE 1	14/05/01	Nil
Remus Employee Self Service Demo.	Department of Training 1	09/11/01	\$86.00
Retention & Disposal Authority ,	State Library - Perth 1	08/03/01	\$709.00
Design & Development Appraisal			
RVLIT Meeting	South West Regional College of TAFE 1	23/11/01	Nil
Selection Panel Convenors Course	PDT Consultants 18	08/03/01	\$2196.00
Senior First Aid	Great Southern TAFE 3	01/01/01, 24/10/01, 23/11/01	\$204.00
Senior First Aid	Great Southern TAFE 3	08/10/01, 01/11/01, 10/12/01	\$120.00
Senior First Aid Course	Great Southern TAFE 13	10/04/01	\$520.00

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Sir James McCusker Training	Sir James McCusker Training 1	01/01/01	Nil
Foundation- Dementia			
Small Business Management Seminar	Chamber of Commerce 2	10/12/01	\$50.00
Sport & Rec. Training Packages	Central TAFE 2	01/11/01	Nil
St John's Senior First Aid	St Johns Ambulance Hall 1	08/10/01	\$40.00
Street Drugs, What New?	Vancouver Arts Centre 1	10/04/01	\$25.00
Student Services, Info, Enrolment & Career Advisory Seminar	South East Metropolitan College of TAFE 7	31/08/01	\$105.00
Successful Project Management	Skill Path Seminars 1	10/08/01	\$695.00
Supporting People with Disabilities in VET	West Coast College of TAFE 1	31/08/01	Nil
TAFE in Rural & Isolated CommunitiesConference	Centralian College 1	19/02/01	\$220.00
Tasting Australia	Regency College South Australia 1	11/07/01	\$1000.00
Telstra Mobility 2001	Telstra On-Air 1	03/04/01	Nil
The Asian Art of Business - Success Without Stress	University of Western Australia 1	20/09/01	\$59.00
The Asian Art of Business - Working Woman's Art of War	University of Western Australia 1	22/09/01	\$495.00
The Perth Creativity Camp	SkillPath 1	09/11/01	\$299.00
Time Management, To Get Things Done	Brian Greedy Bus Solutions 13	30/08/01	\$1690.00
Toolbox Demonstration- WestOne	WestOne Services 3	10/04/01	Nil
Toolboxes Project	Great Southern TAFE 1	31/08/01	Nil
Traditional Craft Fair	Claremont Show 2	10/08/01	\$40.00
Train Small Groups	Great Southern TAFE 22	31/08/01;19/02/01;11/07/01; 21/05/01	\$4225.00
Training for New Curriculum Database	Department of Training 1	09/04/01	Nil
Training Package Up-Date	Department of Training 4	21/05/01	Nil
WA Horticulture & Environmental Science Skills	Challenger TAFE Murdoch 1	09/04/01	Nil
Centre Launch WEBCT 3 - Getting Started with the WestOne	Great Southern TAFE 1		Nil
WestOne	WestOne Services 2	21/05/01, 09/04/01	\$2200.00
WestOne	WestOne Services 2	21/05/01, 09/04/01	\$250.00
What Matters Most - Boys Education & Beyond	Fremantle Education Centre 3	09/02/01	\$759.00
Winning in the Workplace	Department of Housing & Works 1	12/06/01	Nil

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Women Excellence Achievement	Carinya Conventional Centre 1	07/12/01	\$33.00	
Working Woman's Art of War	University of Western Australia 1	22/09/01	\$395.00	
Workplace Trainer	Great Southern TAFE 1	09/02/01	\$130.00	
Worksmart 2001	Worksmart 4	23/02/01	Nil	
Youth Issues in CGEA	South East Metropolitan College of TAFE 1	18/05/01	Nil	
Youth Suicide Prevention - Gatekeeper Course	Albany District Education Office 1	13/09/01	\$50.00	
SOUTH WEST REGIONAL COLLEGE OF TAFE				
Training Program of Staff	Provider	Date	Total Cost	No
Training Package Review	Department of Training 3	15/02/01	\$100.00	
Worksmart Professional Dev	Department of Training 1	19/02/01	Nil	
TCF Resources	Challenger TAFE 1	22/02/01	Nil	
Leadership & Team Building	SkillPath 1	23/02/01	\$299.00	
Marketing Today	SkillPath 3	6/03/01	\$414.00	
Making Change Work	Department of Training 6	12/03/01	\$1573.00	
Cross Cultural Communications	Department of Training 2	16/03/01	\$66.00	
Termite Workshop	Standards Australia 1	19/03/01	\$198.00	
Graded Performance Assessment	Department of Training 1	20/03/01	Nil	
Senior First Aid	St John Ambulance 1	22/03/01	\$485.00	
Librarians Meeting	West Coast College of TAFE 1	23/03/01	Nil	
CGEA	Challenger TAFE 4	30/03/01	\$240.00	
Graded Assessment Workshop	Department of Training 26	02/04/01	Nil	
Managing OS&H in Workplace	Unity Training 1	09/04/01	\$345.00	
Voice Mail	Telemanagement 2	11/04/01	\$550.00	
CPA Congress 2001	Certified Practising Accountants Aust 2	12/04/01	\$1287.00	
Building State Conference	AIBS WA Chapters 1	26/04/01	\$195.00	
Leadership & Services Development	Edith Cowan University 1	02/05/01	\$530.00	
Web Site Forum	Central TAFE 1	14/05/01	Nil	
ICAS Seminar	Department of Training 2	15/05/01	\$30.00	
Filex 2001	Australian Fitness Network 1	17/05/01	\$634.00	
Management Coaching	Professional Extension Services 1	17/05/01	\$1100.00	
Youth Issues CGEA	Challenger TAFE 2	18/05/01	\$60.00	
Auslan(sign) & Lipreading	Deaf Society 1	18/05/01	\$22.00	

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Employ Ability	Edith Cowan University 1	24/05/01	Nil
Occupational Health & Safety	St John Ambulance 1	28/05/01	Nil
Planned Maintenance Seminar	EIT Pty Ltd 1	30/05/01	\$550.00
Comm with Diplomacy	SkillPath 1	30/05/01	\$695.00
Stainless Steel Specialist	ASSDA 1	31/05/01	\$455.00
Action Agenda Workshop	Challenger TAFE 1	31/05/01	Nil
Understanding Anger	Challenger TAFE 2	31/05/01	\$250.00
Keys to Success	University of Western Australia 1	31/05/01	\$380.00
Managing Flexible Workplace Prac	Office of EEO 4	11/06/01	\$880.00
First Aid Refresher	St John Ambulance 1	11/06/01	\$85.00
First Aid Trainer Course	St John Ambulance 1	11/06/01	\$275.00
First Aid Refresher	St John Ambulance 1	13/06/01	\$85.00
PSDP 2001 Facilitation W/shop	Department of Training 1	21/06/01	\$100.00
Multiple Projects Seminar	SkillPath 1	29/06/01	\$199.00
Masterclass 2001	Masterclass 2	30/06/01	\$1306.00
Re-accretion Senior First Aid	St John Ambulance 4	03/07/01	\$756.00
Disability Seminar	Department of Training 1	05/07/01	\$254.00
Customer Service Conference	SkillPath 3	06/07/01	\$597.00
Auto-Tech Ford EEC V	Repco-Autotech 4	12/07/01	\$207.00
MCSE	Sylvan Prometric 1	12/07/01	\$465.00
Microsoft Certified Trainer	Microsoft Australia 1	16/07/01	\$302.00
Understanding ISO 14001 Specs	Quality Assurance Services 1	02/08/01	\$400.00
Occupational First Aid Refresher	St John Ambulance 1	02/08/01	\$230.00
Managing Challenging Behaviour	Special Education Disability Service 3	07/08/01	\$300.00
Senior First Aid Refresher	St John Ambulance 1	13/08/01	\$85.00
Hearing Card Info Session	Deaf Society 16	14/08/01	Nil
AA, ICP Seminar	Thermo Elemental 1	14/08/01	Nil
Info Session AQTF	Department of Training 4	20/08/01	Nil
Senior First Aid	St John Ambulance 1	23/08/01	\$120.00
Verbal Judo	SLOE Australasian Associate 1	24/08/01	Nil
Selection Skills Training	PDT Consultancy 2	28/08/01	\$330.00
Senior First Aid	St John Ambulance 1	30/08/01	\$100.00

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Fashion Training Package	Challenger TAFE 1	06/09/01	Nil
Indispensable Assistant	SkillPath 4	07/09/01	\$756.00
Senior First Aid	St John Ambulance 1	07/09/01	\$120.00
Assessment Forum 2001	Department of Training 20	10/09/01	\$9898.00
Copyright Seminar	Australian Copyright Council 1	13/09/01	\$132.00
MARC Cataloguing	Epixtech 1	14/09/01	Nil
MARC Training	Epixtech 1	14/09/01	Nil
Aquaculture Production Systems	Challenger TAFE 2	25/09/01	\$600.00
Leschenault Inlet Symposium	BSCI 1	06/10/01	\$60.00
Adv Titration Tech Seminar	MEP Instruments 1	08/10/01	Nil
E-Moderation Workshop	Department of Training 1	11/10/01	Nil
WA Internet Conference	WA Internet Association 1	15/10/01	\$576.00
Creating First Impressions	Leschenault Business Enterprise Centre 1	17/10/01	\$25.00
In Design	Desktop Applications 1	22/10/01	\$595.00
IPPA-Corporate Serv Reform	IPPA 1	22/10/01	\$30.00
Senior First Aid	St John Ambulance 1	22/10/01	\$120.00
CAUSS	Department of Training 1	25/10/01	Nil
Business Forum 2001	CPA Australia 1	26/10/01	\$330.00
Assessment Made Easy	Department of Training 41	26/10/01	Nil
ICAS Seminar	Department of Training 3	26/10/01	\$51.00
CY O'CONNOR COLLEGE OF TAFE			
Training Program of Staff	Provider	Date	Total Cost No
FBT New Rules Now Apply	Certified Practicing Accountants Aust 2	20/02/01	\$935.00
Leadership Development and	1	23/02/01	\$299.00
Team Building			
Successful Job Interview Skills	Department of Premier & Cabinet 1	13/03/01	\$75.00
Excelling As a First Time	Skillpath Seminars 2	30/03/01	\$398.00
Manager/Supervisor			
Classification Determination Training	Department of the Premier & Cabinet 1	30/05/01	\$143.00
Staff Selection Skills for Panel	West Coast College of TAFE 7	14/06/01	\$2310.00
Con/Chairperson			
Staff Selection Skills for Panel	West Coast College of TAFE 6	14/06/01	\$1980.00
Achieving the Vision The	WA Commonwealth 1	14/06/01	\$48.40
Psychology of Corporate Peak Performance	Heads Exec Committee		

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Manage Purchasing	Western Pacific Consulting 2	27-29/08/01	\$990.00
Copyright Seminar	Australian Copyright Council 1	13/09/01	\$198.00
Marc Cataloging Training	1	14/09/01	
Do It Seminar - Securing eGovernment	Department of Industry & Technology 1	30/08/01	\$66.00
The Way Forward			
Professional Development Seminar	Business Services 1	10/10/01	
OH & S Training	4	22-26/10/01	
Consortia Arrangements W/shop	Department of Industry & Technology 1	27/11/01	\$66.00
Copywriting & Design W/shop	Marketforce Productions 2	26/11/01	
Student Services Inf. Enrolment	Department of Training 2	11/05/01	\$33.00
& Career Ad			
The Quintessential Guide -	Market Research Society of Australia 2	16/05/01	\$72.60
Customer Service & Satisfaction Research in Perth			
Creating Something From Nothing	1	26/05/01	\$25.00
Cross Cultural Communication	Department of Training 2	04/07/01	\$66.00
Internal Auditors Course	BVQA 18	15-16/10/01	\$10800.00
CGEA State Moderation	1	05-06/7/01	
Chemcert Course	DKT Rural Agencies 6	17/08/01	\$1080.00
PDP Breakfast Seminar	Curtin University 1	22/02/01	\$35.00
Governing Council	IPAA 1	04/04/01	\$60.00
Marketing Workshop	Small Business Development Corp 1	26/04/01	\$137.50
Research in the Vocational	Challenger TAFE 1	18/05/01	\$100.00
Education Sector			
Re-Inventing Strategic Planning	Bandt Gatter & Association 1	28/05/01	\$984.50
Upgrading the Quality System	Bureau Veritas Quality International 1	30/07/01	\$600.00
Aussie Host	Northam Business Enterprise 1	08/11/01	\$137.50
The Indispensable Assistant	Skillpath Seminars 1	07/09/01	\$199.00
State Conference Agricultural	Agricultural Educators Assoc 5	02/03/01	\$575.00
Educators Association WA	Challenger TAFE 1	02/04/01	\$30.00
(Denmark)Inland Aquaculture Day			
Intro to Continuous Admissions	TAFE Admissions Centre 2	23/02/01	
Training Package Review	Department of Training 2	16/02/01	
Computerised, A/CS Receivable, Receivable, A/C Payable & Gen Ledger	CY O'Connor College of TAFE 1	01/05/01	\$113.15
Business Professional Dev. Seminar	Department of Training 6	28-29/06/01	\$1056.00

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(29 Free)				
Business Services Training	Dept of Training	22/10/01		
	1			
Package W/Shop				
Employment in Hospitality & Tourism	Hospitality & Tourism Ind Tng Council	06/06/01	\$75.00	
	1			
Networking for Career Dev	Department of the Premier & Cabinet	23/02/01	\$240.00	
	1			
JIIG-CAL Training	JIIG-CAL	23/02/01	\$165.00	
	1			
Graded Assessment		08/03/01		
	1			
Clay Feast Gulgong NSW		29/04/01	\$385.00	
	1			
Youth Issues in the CGEA		18/05/01	\$30.00	
	1			
Community Services Moderation		15/05/01		
	1			
Community Educ Presentation		31/05/01		
	1			
Careers Symposium Focus on Careers	Event Edge	29/08/01	\$135.00	
	1			
Adult Literacy Seminar	Central TAFE	08/09/01	\$120.00	
	4			
Professional Dev W/shop	Department Of Training	25-26/10/01		
	2			
Assessment Made Easy		18/10/01		
	3			
Lecturers Certified Agreement		24/10/01		
	1			
Training				
Assessor Workshop		18/10/01		
	1			
Assessor Workshop		18/10/01		
	1			
2002 Planning & Roll Creations		02/11/01		
	1			
Plan of Training Sessions		02/11/01		
	1			
Intro. to Continuous Admissions	TAFE Admissions Centre	23/02/01		
	2			
Info Waiting to be Found	Department of Training	21/11/01		
	2			
Leadership Development &		23/02/01	\$299.00	
	1			
Team Building				
Boys, School & Education	City Beach SHS	18/05/01		
	1			
Issues Relating to People with	Disabilities Services Commission	31/05/01		
	1			
Disabilities				
Managing Multiple Projects,	Skillpath Seminars	26/06/01	\$199.00	
	1			
Obj & Deadlines				
Agrimaster Course		17/08/01	\$178.00	
	1			
CENTRAL WEST COLLEGE OF TAFE				
Training Program	Provider	Date	Total Cost	No
of Staff				
Records Management	Congress West	23/02/01	\$300.00	
	1			
Instructors course	Yachting Assoc.	24/02/01	\$163.64	
	1			
Earthworks course	Challenger TAFE	28/02/01	\$300.90	
	1			

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Customer/Records	Standards 1	14/03/01	\$600.00	
Supervisor course	Aust. Institute of Management 1	07/05/01	\$460.00	
Intro to HR Law	Aust. Institute of Management 1	17/05/01	\$510.00	
Supervisor course	Aust. Institute of Management 1	30/04/01	\$460.00	
Web development	Web CT 1	09/04/01	\$581.81	
Web development	Web CT 1	09/04/01	\$581.81	
Web development	Web CT 1	09/04/01	\$495.45	
Framework 2 training	Swan Training 1	01/06/01	\$215.00	
Framework 3 training	Swan Training 1	01/06/01	\$250.00	
Fish hatchery course	Challenger TAFE 1	02/07/01	\$1 125.00	
Music course	Ausmusic 1	31/05/01	\$190.00	
MYOB/Quickbooks	Education IT Solutions 1	29/05/01	\$579.10	
HR Management	Open Learning 1	01/06/01	\$900.00	
Trauma nursing	Emergency Nurses 1	21/07/01	\$444.09	
E Business	Certified Practising Accountants Aus 1	06/07/01	\$378.00	
Supervisor course	Aust. Institute of Management 1	19/07/01	\$510.00	
Graduate Cert Management	CIT Solutions 1	01/08/01	\$2600.00	
Clinic course	Auto Tech 4	21/08/01	\$188.19	
Trauma nursing	Emergency Nurses 1	21/07/01	\$444.10	
FBT	Certified Practising Accountants Aus 1	05/11/01	\$605.00	
Basic Statistics	Aust. Bureau of Statistics 1	11/09/01	\$230.00	
Manage Purchasing	Northern Group Training 1	05/11/01	\$495.00	
Tender Development	Northern Group Training 1	15/10/01	\$425.00	
Contracts & Law	Northern Group Training 1	04/10/01	\$425.00	
Chem Alert course	Risk Management Technologies 1	20/11/01	\$630.00	
Coastal navigation	Challenger TAFE 1	22/02/01	\$210.00	
Ships knowledge	Challenger TAFE 1	22/02/01	\$210.00	
Aussie Host	Core Solutions International 3	24/04/01	\$420.00	
MEX training	Maintenance Experts 1	30/07/01	\$900.00	
Train the Trainer	Central TAFE 1	01/09/01	\$750.00	
WEST PILBARA COLLEGE OF TAFE				
Training Program of Staff	Provider	Date	Total Cost	No

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Administering Windows 2000	Emerald IT 1	17-20/04/01	-
Network Infrastructure			
Adobe Photoshop & Illustrator	AustTraining Institute - Merle Burn 1	19/04/01	\$880.00
Advanced Recall	Epixtech 1	16-17/05/01	-
Assessment & Workplace	Assessors Network 1	23/11/01	-
Training Network			
Assessment Forum 2001	Department of Training 2	10-11/09/01	\$390.00
Assessment Made Easy	Department of Training 4	09/10/01	-
Australian Apprenticeships	National Centre for Vocational Educ. Research 1	26/06/01	\$150.00
Facts,Fiction & Future			
AVEDA Colouring Training Course	B-enlightened Hair Salon 1	28-29/08/01	-
Business Writing/Reports	Improved Communications- Robert Plumb 16	11/04/01	\$1922.08
Cert IV Internet & Networking	Department of Training 1	21/06/2001	-
Moderation Tech			
Certificate in Event Management	Edith Cowan University 1	04-07/07/01	\$2200.00
Dirt Road Driving	Sessional - Brad Beaumont 2	24/09/01	\$136.36
Dirt Road Driving	Sessional - Brad Beaumont 1	25/09/01	\$68.18
Dirt Road Driving	Sessional - Brad Beaumont 2	26/09/01	\$136.36
Dirt Road Driving	Sessional - Brad Beaumont 5	25/09/01	\$340.90
Dirt Road Driving	Sessional - Brad Beaumont 1	24/09/01	\$68.18
DoIT Securing eGovernment	Dept of Contract & Management Services 1	30/08/01	\$66.00
Management Session			
Effective Planning Strategies	Success FastTrack 2	18/05/01	\$150.00
Excel Intro and Intermediate	Austn Training Institute - Merle Burn 12	11/04/01	\$1350.00
Fire Warden & Extinguisher	Fire Fighting Enterprises- Mark Patten 27	25/09/01	\$1792.26
Fire Warden & Extinguisher	Fire Fighting Enterprises- Mark Patten 19	26/09/01	\$1261.22
Flexible Learning Leaders -	Department of Training 3	11/10/01	-
eModeration			
Flexible Learning Online	Department of Training 2	08/11/01	-
(FlexWays)			
Flexways Launch	Australian National Training Authority 1	08/11/01	-
Forklift Operations	ITAS - Jim Thorne 1	13-14/09/01	\$440.00
Forklift Operations	ITAS - Jim Thorne 1	07-08/06/01	\$440.00
Foundations for the Future	Pilbara District Education Office 1	08-06/06/01	\$150.00
Frontpage	Austn Training Institute -Brenton Tonkin 1	25/05/01	\$300.00
General Safety Induction	Tony Aveling 2	15/02/01	\$240.00

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Graded Performance	Department of Training 12	30/04/01	-
Graded Performance Moderation	Department of Training 2	15/05/2001	-
Comm. Services			
Health & Lifestyle Workshop	Health Care & FitnessJenny Rutherford 12	09/04/01	\$590.04
Health, Safety Env Induction	Tony Aveling & Associates 2	08 or 22/11/01	\$200.00
HI Access Road Induction	Sessional - Brad Beaumont 1	09/07/01	-
HI Driver Awareness Training	Sessional - Brad Beaumont 1	05/02/01	-
HI Driver Awareness Training	Sessional -Brad Beaumont 1	09/07/01	-
HI Driver Awareness Training	Sessional - Brad Beaumont 2	15/10/01	-
HI Driver Awareness Training	Sessional - Brad Beaumont 1	05/11/01	-
HI Site Induction	Tony Aveling & Associates 1	21/06/01	\$100.00
Maintain. Competitive Edge	Aussie Host - Adrienne Caitlin 11	10/04/01	\$1216.05
MARCSTA	Tony Aveling & Associates 1	01/08/01	\$165.00
MARCSTA	Tony Aveling & Associates 1	16/02/01	\$225.00
MARCSTA	Tony Aveling & Associates 2	07 or 24/11/01	\$330.00
MARCSTA	Tony Aveling & Associates 1	20/06/01	\$225.00
MARCSTA/Gen.Safety Induc	Tony Aveling & Associates 1	15-16/08/01	\$265.00
Microsoft Exams	Sylvan Prometric 1	01/03/01	-
MS Access	Austn Training Institute - Merle Burn 2	20/04/01	\$640.00
MS Project	Robleigh Services - Robyn Thompson 5	10/04/01	\$1350.00
Netware 5.1 Administration	ComTech 1	26-30/03/01	\$2337.50
Netware 5.1 Advanced Admin	ComTech 1	02-06/04/01	\$2337.50
Networking & Mentoring for Success	BPW Pilbara 2	28/04/01	\$132.00
Online Learning Implementation	PICS 1	22-23/02/01	\$550.00
PDSP 2001 Printed Textiles W/shop	Light Manufacturing ITC 1	17/08/01	-
PowerPoint	Sessional - Claire Dingey 7	27/09/01	\$221.41
PowerPoint	Austn Training Institute - Merle Burn 4	12/04/01	\$418.20
PowerPoint	Austn Training Institute - Merle Burn 1	27/09/01	\$31.63
PowerPoint	Austn Training Institute - Merle Burn 4	12/04/01	\$418.20
PowerPoint	Austn Training Institute - Merle Burn 3	12/04/01	\$313.65
Recfind 4.0 Upgrade	GMB 1	30/11/01	\$440.00
Regional Library Support Staff Training	Library Information Service WA 1	02-04/04/01	-

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Regional Portfolio Managers Conf.	SW Regional College 2	14-15/05/01	-	
Safety Rep Training	SGIO 1	29/10-01/11/01	\$1077.00	
Safety,Health&Environ.Induc	Tony Aveling & Associates 1	02/08/01	\$200.00	
Sectional - Pagemaker Training	Austn Training Institute - Merle Burn 1	10/04/01	-	
Sectional - PLC	Schneider - Glen Barnes 4	10-12/04/01	\$2834.40	
Senior First Aid	Sessional - James Taputoro 1	11-12/10/01	\$73.40	
Senior First Aid Refresher	Sessional - James Taputoro 8	26/09/01	\$602.00	
St John Senior First Aid	St John's Ambulance 2	04-13/09/01	\$250.00	
Successful Safety Management Systems	IFAP 1	27/06/2001	\$594.00	
TAFE in Rural Communities	Centralian College 1	02-04/04/01	\$220.00	
Teach People with Disabilities	Disability Services Comm. - J Johnson 8	09/04/01	\$199.04	
Your Brain Is Bigger Than You Think!	Improved Communications - Robert Plumb 20	12/04/01	\$1683.80	
EASTERN PILBARA COLLEGE OF TAFE				
Training Program of Staff	Provider	Date	Total Cost	No
Action Learning	UWA External Studies 1	23/03/01	\$185.00	
Active Refind	GMB Records and Information 1	26/11/01	\$880.00	
Advanced Q Express	Pre Press Quadex Press 1	22-23/10/01	\$440.00	
Advanced Adobe PhotoShop	Pre Press Quadex Press 1	7/04/01	\$180.00	
Assessment Workshop	Department of Training 2	5/11/01	Nil	
CGEA Workshop	Challenger TAFE 1	30/3/01	\$60.00	
Children's Development	Meerlilinga Young Children's Found. 1	09/11/01	\$330.00	
CSSN Information Workshop	Central TAFE 2	30/11/01	Nil	
Fire Extinguisher Training	Fire Fighting Enterprises 7	11/08/01	\$406.00	
First Aid Instructors Reaccreditation	Australian Red Cross 2	2/05/01	\$220.00	
Foundations for the Future	Pilbara District Education Office 3	8-9/6/01	\$450.00	
Graded Performance	Department of Training 2	20/7/01	Nil	
Grievance Officer Training	Occupational Services 4	28-29/6/01	\$1920.00	
Injury Management/Workers Compensation Workshop	Chamber of Commerce & Industry 1	14-18/6/01	\$585.00	
Insights:Recruiting	Office of Equal Opportunity 2	07/08/01	\$270.00	
Interface Solutions Conference	Art Source/City of Mandurah 1	09-11/05/01	\$517.00	
Internal Auditor Training	Quality Council 1	29-30/08/01	\$592.00	

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Kimberley & Pilbara Chn Serv.	Dept for Community Development 1	09/06/01	\$253.00	
2001 Conf				
Liquor Licensing	Clubs WA 1	06-07/08/01	\$300.00	
Moderation Workshops	Quality Australian Framework 1	19/10/01	Nil	
Music Industry Training	Curriculum Support Services Network 1	23/11/01	Nil	
Package W/Shop				
NRS for Beginners	West Coast Training Solutions 1	27/07/01	\$99.00	
NRS for Beginners	West Coast Training Solutions 1	03/08/01	\$99.00	
OHS for Supervisors	IFAP 11	14-16/05/01	\$6500.00	
OHS for Reps	IFAP 2	14-15/05/01	\$1800.00	
Project Management Workshop	PICS 1	26/03/01	\$990.00	
Qeto Audit Training	Steven Trice 6	07-08/06/01	Nil	
Safety in Action	Safety Institute of Australia 1	01/05/01	\$715.00	
Selection Convenor Skills	Professional Development Training 4	13/11/01	\$1400.00	
Stress Management	Occupational Services 15	27/06/01	\$4020.00	
W/Safe Assessor/Upgrade Cert. IV	WorkSafe 1	25/02/01	Nil	
Web Technologies	Alpha West 6 1	17-21/12/01	\$2310.00	
KIMBERLEY COLLEGE OF TAFE				
Training Program of Staff	Provider	Date	Total Cost	No
Bachelor of Teaching	Northern Territory University 1	2001	\$400.00	
MBA (Tech Management)	Australian Computer Society 1	01/08–30/12/01	\$400.00	
Bardy, Gunga Gunga String Festival	Bardy, Gunga Gunga Aboriginal Ass. 1	16-19/08/01	\$255.00	
Bachelor of Further Education	University of Southern Queensland 1	2001	\$400.00	
ANTA “Resources to Support Hort”. Training Package	North Melbourne Institute of TAFE 1	31/08/01	\$928.00	
TAFE in Rural & Isolated Communities Seminar	Centralian College 3	02-04/04/01	\$4800.00	
2001 Govt. Risk Management	RiskCover 1	01-02/08/01	\$593.00	
Forklift Operations	Ocean Pearl Boat Builders 1	25/09/01	\$210.00	
Venomous Snake Identification and Handling	C.A.L.M. 1	06-08/03/01	\$200.00	
Cisco Network Train the Trainer	Cisco Network Academy 1	01-06/03/01 & 07-14/07/01	\$1500.00	
Savannah Guides Wilderness Program	Savannah Guides Network 1	05-08/04/01	\$750.00	
DAN Oxygen Diving Program	Evaluation Pty Ltd 2	27-29/08/01	\$148.00	
Breed Cow & Dynama Program	Department of Agriculture 1	05-06/11/01	\$600.00	

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ISO & Records Management Program	QAS Australia 1	21-23/03/01	\$720.00
Women in Leadership & Dealing with Neg Att.	Skillpath Seminars 1	26-28/04/01	\$1550.00
OSH & W Introductory Training for Reps.	Unity Training Services 4	18-22/06/01	\$8000.00
Customers of Dynix Australia Conf.	CODA Australia 1	26-28/09/01	\$1340.00
Performance Appraisal Awareness Training	Norman Venus Management 70 Consulting P/L	05-06/04/01	\$5000.00

BUILDING AND CONSTRUCTION INDUSTRY TRAINING FUND

There have been no external training programs undertaken by staff since 10 February 2001.

BUILDERS REGISTRATION BOARD & PAINTERS REGISTRATION BOARD

Date	Provider	Program	Cost Exc GST
Builders Registration Board			
10 May	LISWA	Records Management Practices	\$75.00
26 July	Law Society of WA	Mediation – The Basics	\$40.00
1 August	RiskCover	Risk Management Seminar	\$200.00
2 August	RiskCover	Risk Management Seminar	\$61.82
28 August	Phone Forward Pty Ltd	Dealing with Difficult Customers	\$1,386.25
Painters Registration Board			
11 May	Standards Australia	Painting Buildings Workshop	\$900.00